

IMPORTANT INFORMATION

Photographic identification

Citizens of Ireland and the UK must carry some form of official photo identification.

The following forms of photo identification are acceptable:

- Valid passport
- Driving licence with photo
- International student card
- National ID card/Government issued photo ID cards
- Health Insurance cards with photo
- Social Security cards with photo
- Bus pass with photo
- Work ID with photo

Citizens of Ireland and the UK under the age of 16 do not need a photo ID if travelling with their parent/guardian.

Citizens of countries other than Ireland and the UK must produce a valid passport and visa where applicable, for travel between Ireland and the United Kingdom.

Baggage

Checked baggage: Your fare includes 1 piece to a maximum of 20kg (44lbs) per person. Excess baggage fee will be charged for every kilogram over the 20kg baggage allowance.

Cabin/Carry-on baggage is restricted to one piece per passenger. The maximum dimensions for a cabin bag are: 55cm H x 40cm W x 24cm D (21.5in x 15.5in x 9.5in). Baggage must weigh under 10kg (22lbs) and be small enough to fit in overhead bins or under your seat.

Additional items (cameras, handbags, overcoats) are allowed. EU security rules regarding liquids, gels and aerosols in cabin baggage apply. Details of these rules can be found on www.aerlingus.com in Prohibited Items section.

Changes to Reservations

Date and time changes permitted from same country of origin only, up to 2 hours prior to scheduled departure of flight, subject to change fees and difference in the sector fares. Name changes permitted for EUR100 / GBP80 per person, and may be changed up to 2 hours prior to commencement of journey. Name must be changed for all flights in the itinerary.

Special assistance

If you require special assistance please contact Aer Lingus special assistance department on 0044 333 006 6921 where they will be pleased to assist you or email: specialassistance@aerlingus.com (Open 09:00-17:00 Mon-Fri, 10:00-16:00 Sat-Sun & Bank Holidays)