

## General Flight Information

Updated 20<sup>th</sup> December 2017

### Travel Documents

For the majority of flights conventional paper tickets are no longer issued. You will be issued with an e-ticket (electronic ticket) and your airline will hold all of the relevant details.

### Passports & Identification

All passengers must present a valid form of government-issued photographic identification when travelling to the Channel Islands. This could be a passport or a driver's licence. It is not compulsory for British citizens to bring a passport when travelling from the UK to the Channel Islands, but a passport is compulsory if you are visiting France whilst in the Channel Islands.

Citizens of other countries should confirm identification and travelling requirements with their embassy and / or consulate, as we are unable to accept responsibility if you cannot travel.

### Check-In

We generally recommend between 1½ and 2 hours between check-in and departure time, allowing for car parking, potential queues and increased airport security. If you have any special seating preferences or require any special assistance, it is advisable to allow extra time. You will need to produce your photographic identification when checking in.

### Luggage

All airlines restrict the weight of hold luggage. Most airlines permit all passengers (except infants) to carry 20kg / 44 lbs of hold luggage, but some airlines may restrict the weight of hold luggage to 15kg / 33 lbs. You are advised to check your e-ticket information for any restrictions and, if unsure, please contact your airline to confirm. Each passenger (excluding infants) may carry one small piece of hand luggage, the size and weight of which varies depending on the airline.

**DO NOT** pack the following items in your hand luggage: toy / replica guns, knives, razor blades, scissors, knitting needles, tools or glass. Liquids not exceeding 100ml per container must be carried in a clear plastic bag.

### Your Flight

All domestic UK flights operate a strict no-smoking policy.

The use of mobile phones is generally not permitted at any time during a flight (unless in flight mode), and personal electrical equipment should be switched off when the seat belt signs are illuminated. Some airlines permit usage at different stages of a flight; you will be informed of details during the safety briefing.

*We wish you a pleasant journey and an enjoyable holiday.*